

Hello Mr. Roy,

You have not answered my question: "I am enclosing a copy of my spreadsheet for my hydro billings from October 2010 to November 2013 and ask you to see if you can see anything out of the ordinary due to the fact that my usage is pretty consistent during the year prior to the disputed period of time."

I would be interested in your thoughts as to what caused the constant increase the replace meter I deemed as defective, was constantly reporting.

Thanks,  
Trish

**From:** [Steven.Roy@ic.gc.ca](mailto:Steven.Roy@ic.gc.ca) [<mailto:Steven.Roy@ic.gc.ca>]

**Sent:** April 1, 2014 7:10 AM

**To:** [trish.parr@eparrs.com](mailto:trish.parr@eparrs.com)

**Cc:** [Jenny.Kennedy@ic.gc.ca](mailto:Jenny.Kennedy@ic.gc.ca)

**Subject:** Dispute Case 54 E 13 3474

Hello Ms. Parr:

I am just following up on my last email to see if you have any further questions or anything that needs further clarification.

Please let me know if there is anything further I can do to assist you.

Sincerely,

**Steven Roy**

Measurement Canada | Mesures Canada

Small Business and Marketplace Services | Services axés sur le marché et les petites entreprises

Industry Canada | Industrie Canada

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