

Trish Parr
525 Ritson Rd. N.,
Oshawa ON L1G 5R4

December 4, 2013

Steve Roy
Measurement Canada
232 Yorktech Drive,
Markham, ON L6G 1A6

COPY ONLY

Dear Sir:

RE: Measurement Canada Findings for Dispute Case 54 E 13 3474

Initial communications were received from your office as a form letter that is dated October 23, 2013, showing that you would be testing the meter in dispute on November 27, 2013 at 1:30PM.

On December 3, 2013, I received your letter that is dated November 27, 2013, stating your testing results for meter OPUCN141017.

I would like to understand how the meter was tested. Example: length of time the testing took place, and the load put on the meter for the different peak hours (off-peak, mid-peak, on-peak).

I am enclosing a copy of my spreadsheet for my hydro billings from October 2010 to November 2013 and ask you to see if you can see anything out of the ordinary due to the fact that my usage is pretty consistent during the year prior to the disputed period of time.

Sincerely,

Trish Parr

Due Date	Bill Date	Reading Dates	Type	Billing Days	Total/Base KWH	Adjusted KWH	KW per Day	Current Charges	Cost per Day	Days in Billing Year	TOTAL Yearly Cost	Difference	% Increase over last 12 months
05-Dec-10	02-Nov-10	13-Oct-10	MR	19	470	912	33.778	\$118.38	\$4.38				
05-Jan-11	29-Dec-10	12-Nov-10	CE	30	781	819	27.3	\$105.79	\$3.53				
05-Feb-11	04-Jan-11	13-Dec-10	MR	31	914	959	30.935	\$119.83	\$3.87	368	\$1,511.87	\$376.92	24.93%
05-Mar-11	31-Jan-11	11-Jan-11	MR	29	845	886	30.552	\$107.09	\$3.69				
05-Apr-11	01-Mar-11	10-Feb-11	RR	30	849	890	29.667	\$100.54	\$3.35				
05-May-11	31-Mar-11	15-Mar-11	RR	33	943	989	29.97	\$111.56	\$3.38				
06-Jun-11	02-May-11	13-Apr-11	RR	29	862	904	31.172	\$101.61	\$3.50				
05-Jul-11	30-May-11	13-May-11	RR	30	834	875	29.167	\$100.96	\$3.37				
05-Aug-11	30-Jun-11	14-Jun-11	RR	32	929	974	30.438	\$115.65	\$3.61				
06-Sep-11	02-Aug-11	14-Jul-11	MR	30	1079	1131	37.7	\$132.47	\$4.42				
05-Oct-11	30-Aug-11	12-Aug-11	MR	29	1349	1414	48.759	\$162.25	\$5.59				
07-Nov-11	29-Sep-11	13-Sep-11	MR	32	1127	1182	36.938	\$137.32	\$4.29				
05-Dec-11	31-Oct-11	14-Oct-11	MR	31	755	792	25.548	\$97.18	\$3.13				
05-Jan-12	29-Nov-11	01-Nov-11	MR	18	462	0	0	\$0.00	\$0.00				
05-Jan-12	29-Nov-11	15-Nov-11	MR	14	396	899	28.094	\$109.55	\$3.42				
05-Feb-12	03-Jan-12	15-Dec-11	MR	30	818	858	28.6	\$106.65	\$3.56	367	\$1,382.83	-\$129.04	-9.33%
05-Mar-12	31-Jan-12	16-Jan-12	MR	32	909	953	29.781	\$114.71	\$3.58				
05-Apr-12	01-Mar-12	15-Feb-12	MR	30	810	845	28.167	\$104.38	\$3.48				
07-May-12	30-Mar-12	15-Mar-12	MR	29	775	809	27.897	\$98.90	\$3.41				
05-Jul-12	01-Jun-12	01-May-12	MR	47	1166	0	0	\$0.00	\$0.00				
05-Jul-12	01-Jun-12	14-May-12	MR	13	303	1532	25.533	\$191.27	\$3.19				
07-Aug-12	28-Jun-12	12-Jun-12	MR	29	1231	1284	44.276	\$162.26	\$5.60				
05-Sep-12	30-Jul-12	12-Jul-12	MR	30	2194	2288	76.267	\$282.15	\$9.41				
05-Oct-12	04-Sep-12	14-Aug-12	MR	33	2359	2460	74.545	\$302.65	\$9.17				
05-Nov-12	01-Oct-12	13-Sep-12	MR	30	1849	1929	64.3	\$239.40	\$7.98				
05-Dec-12	01-Nov-12	12-Oct-12	MR	29	1432	1494	51.517	\$187.31	\$6.46				
05-Jan-13	30-Nov-12	01-Nov-12	MR	20	1007	0	0	\$0.00	\$0.00				
05-Jan-13	30-Nov-12	12-Nov-11	MR	11	574	1649	53.194	\$204.87	\$6.61				
05-Feb-13	02-Jan-13	11-Dec-11	MR	29	1409	1470	50.69	\$183.25	\$6.32	362	\$2,071.15	\$688.32	33.23%
05-Mar-13	31-Jan-13	10-Jan-13	MR	30	1513	1578	52.6	\$193.06	\$6.44				
05-Apr-13	28-Feb-13	11-Feb-13	MR	32	1570	1638	51.188	\$204.34	\$6.39				
06-May-13	02-Apr-13	13-Mar-13	MR	30	1515	1580	52.667	\$197.08	\$6.57				
05-Jun-13	30-Apr-13	12-Apr-13	MR	30	1569	1636.47	54.549	\$204.14	\$6.80				
05-Jul-13	31-May-13	13-May-13	MR	31	1845	1924.33	62.075	\$240.23	\$7.75				
06-Aug-13	28-Jun-13	12-Jun-13	MR	30	1809	1886.79	62.893	\$241.00	\$8.03				
05-Sep-13	30-Jul-13	12-Jul-13	MR	30	1999	2084	69.467	\$265.44	\$8.85				
07-Oct-13	28-Aug-13	12-Aug-13	MR	31	1944	2027.59	65.406	\$257.52	\$8.31				
05-Nov-13	27-Sep-13	11-Sep-13	MR	30	1601	1669.84	55.661	\$214.67	\$7.16				
05-Dec-13	28-Oct-13	11-Oct-13	RE MR	30	1402	1462.29	48.743	\$190.04	\$6.33				
06-Jan-14	27-Nov-13	11-Nov-13	MR	31	836	871.95	28.127	\$117.29	\$3.78				
01-Feb-14							#DIV/0!	#DIV/0!		395	\$2,324.81	\$253.66	10.91%

When I noticed my increase here, I started to watch the time of day that I use my oven, washing machine and dryer... and I saw an improvement the following year. My behaviour with hydro usage has NOT changed since seeing this improvement. The summer of 2013, I did NOT run my A/C steadily as in previous years. I used my A/C for only 3 weeks + 4 days in total.

October 8, 2013 hydro meter changed for new meter
 Meter Type RE 08 Oct 2013 for 27 days
 Meter Type MR 11 Oct 2013 for 3 days