



Measurement
Canada

Mesures
Canada

An Agency of
Industry Canada

Un organisme
d'Industrie Canada

Measurement Canada
232 Yorktech Drive
Markham, Ontario
L6G 1A6

November 27, 2013

Patricia Parr
525 Ritson Road North
Oshawa, Ontario

Dear Sir/Madam:

RE: Measurement Canada Findings for Dispute Case 54 E 13 3474

This letter serves to inform you that Oshawa Hydro meter OPUCN141017 from your premises was subjected to a dispute test conducted by Measurement Canada on November 27, 2013.

The official dispute error (+0.07% fast), as determined by this investigation, is within Measurement Canada's prescribed limits ($\pm 3.0\%$ fast or slow) as per section 31 of the *Electricity and Gas Inspection Regulations*. Please refer to the enclosed Certificate of Measurement Dispute Investigation Findings for details of tests performed.

The billing has been examined and no objective evidence could be found to suggest the meter was measuring outside the prescribed limits ($\pm 3.0\%$ fast or slow) during the time it was installed at the above address. There is, therefore, no rebate or adjustment due the consumer.

Should you have any questions/concerns please contact Measurement Canada at 905-943-8700.

Sincerely,

Steven Roy
Enforcement Officer
Electricity and Gas Inspection
Ontario Region